#### Readjustment Counseling Service Vet Center/Mobile Vet Center





#### Who is Eligible for the Vet Center

- Combat Veterans and family members
- Active duty personnel and family members
- Any Veteran dealing with Military Sexual Trauma (MST)
- Family of service members killed while on active duty or reserve orders
- Any Veteran on a humanitarian basis for referral \* no Veteran is turned away regardless of eligibility.

## First Responders Eligibility

- Combat Veteran/First responder
- Military Trauma
- First Responder Trauma
- Confidentiality
- No Cost

#### Outreach at Local Universities

Mobile Vet Centers have been well received at colleges all over the state of Florida. The Orlando MVC team has had great success reaching the GWOT population by going into the local Universities and reaching out to Veteran students.

Seen at right: Devry University, Indian River State, Everest University, Keiser University









#### Services on board MVC mirror those offered at Vet Centers

- Individual Counseling
- Screening for Posttraumatic Stress Disorder (PTSD)
- Screening for Sexual Trauma Counseling
- Marital/Family Counseling
- Bereavement Counseling
- Drug and Alcohol referrals and warm hand off
- Liaison with the VA
- Information and Referral to community resources
- Community Education and Outreach
- Referrals for benefits assistance

### **Confidentiality**

The Vet Center staff respects the privacy of all veterans. We hold in the strictest confidence all information disclosed in the counseling process. No information will be released to any person or agency without written consent from the client, except in circumstances averting a crisis or mandated by law.

### **VET CENTER CALL CENTER**

 1-877-WAR-VETS is an around the clock confidential call center where combat Veterans and their families can call to talk about their military experience or any other issue they are facing in their readjustment to civilian life. The staff is comprised of combat Veterans from several eras as well as families members of combat Veterans. This benefit is prepaid through the Veteran's military service.

### **Veterans Crisis Line**

- 1-800-273-TALK (8255)
- The Veterans Crisis Line connects Veterans in crisis and their families and friends with qualified, caring Department of Veterans Affairs responders through a confidential toll-free hotline, online chat, or text. Veterans and their loved ones can call 1-800-273-8255 and Press 1, chat online, or send a text message to 838255 to receive confidential support 24 hours a day, 7 days a week, 365 days a year. Support for deaf and hard of hearing individuals is available.

# 211

- 211 is an easy to remember three-digit telephone number assigned by the Federal Communications Commission for the purpose of providing quick and easy access to information about health and human services
- Specialists work with callers to assess their needs, determine their options and provide appropriate programs/services, give support, intervene in crisis situations and advocate for the caller as needed. 211 is currently available to 90% of residents in the United States.

#### Vet Center

#### Pasco Vet Center

Frank Jones, VOPS 5139 Deer Park Drive New Port Richey, FL 34653 (727)-372-1854

#### Tampa Vet Center

Will Florez 3637 W. Waters Ave Tampa, FL 33614 (813) 228-2621

### <u>Summary</u>

• Vet Centers are willing and able to support you. We have the experience, the staff and the equipment to bring our services to your community.

