FDVA

FLORIDA DEPARTMENT OF VETERANS' AFFAIRS

Honoring those who served U.S.

State Approving Agency for Veterans' Education & Training

FLORIDA STATE APPROVING AGENCY

SAA APPROVAL LETTER AND THE WEAMS REPORT

Florida Department of Veterans' Affairs

June 8, 2017
♦
Florida Association of Veteran Education Specialists (FAVES)
♦
FAVES Annual School Certifying Official Conference
♦
TradeWinds Resort St. Pete Beach, Florida

SAA APPROVAL LETTER AND WEAMS REPORT

- **Two-Step Process**

  - When the SAA Approval Letter is received, review it for accuracy and verify letter reflects information submitted to SAA

  - When the VA 22-1998 form (aka WEAMS Report) is received, compare the information on the WEAMS Report to verify it reflects all information on the most recent SAA Approval Letter
    - The WEAMS Report may be received weeks after receipt of the SAA Approval Letter

SAA APPROVAL LETTER
Two Styles

State of Florida
DEPARTMENT OF VETERANS' AFFAIRS
Bureau of State Approving for Veterans' Training
P.O. Box 31003
St. Petersburg, FL 33731
(727) 319-7402 / FAX: (727) 319-7780
www.FloridaVets.org

Glenn Sutphin
Executive Director

Rick Scott
Governor
Pam Bondi
Attorney General
Jeff Atwater
Chief Financial Officer
Adam Putnam
Commissioner of Agriculture

September 12, 2016

Mr. John Darnell
Daytona State College
P.O. Box 2811
Daytona Beach, FL 32120-2811

Effective Date: August 1, 2016
Facility Code: 1-1-9A71-10
THIS IS AN ACCREDITED FACILITY

PA	PD	OA	OD
65	3	1	1

Dear Mr. Darnell:

Approval is hereby granted for the following:

2016 - 2017 Catalog

This approval expires August 31, 2017, or until another catalog or addendum is published, whichever is sooner.

CERTIFICATE	Type	Length	Page
New Approved			
Applied Technology Specialist	CREDIT HRS	16	23
Computer-Aided Design and Drafting	CREDIT HRS	24	33
Construction and Design	CREDIT HRS	18	33
Electronics Aide	CREDIT HRS	12	37
Engineering Technology Support Specialist	CREDIT HRS	21	39

Daytona State College
REVISION   Mail #:

"Honoring those who served U.S."
Page 4 of 10

State of Florida
DEPARTMENT OF VETERANS' AFFAIRS
Bureau of State Approving Agency for Veterans' Training
P.O. Box 31003
St. Petersburg, FL 33731 (727)
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Mike Prendergast
ExecutiveDirector

Rick Scott
Governor
Pam Bondi
Attorney General
Jeff Atwater
Chief Financial Officer
Adam Putnam
Commissioner of Agriculture

Friday, January 15, 2016

SAA Approval Number	92

Betsy Baczkowski
Roadmaster Drivers School of Jacksonville
1409 Picketville Road
Jacksonville   FL   32220

Subject: Approval   2015-2016 Catalog, Volume 12
THIS IS NOT AN ACCREDITED FACILITY

Your application to train veterans and eligible persons under benefits of Title 38, United States Code, is approved by the:

State Approving Agency - Florida

Effective date of this approval is   January 01, 2016 and will expire upon publication of a new catalog, or on December 31, 2016, whichever is sooner.

YOUR APPLICATION IS APPROVED AS FOLLOWS:
Program Course Title:

Certificate	CIP/Onet	LENGTH TYPE:	length:	As Certified	Page Number
Still Approved					
AreaOf Study:					
Commercial Truck Driver		CLOCK	160	☐	21

For accredited institutions, the above courses are approved under Section 3675, Chapter 36, Title 38, United States Code. For non-accredited institutions, the above courses are approved under Section 3676, Chapter 36, Title 38, United States Code.

EducObj	Count
Certificate	1

SAA APPROVAL LETTER

- **Verify accuracy of mailing address and identified recipient**

- **Verify accuracy of assigned VA facility code**

- **Date of Approval and Effective Date of Approval are often two different dates (could have varying effective dates if multiple items are approved)**

- **Accredited or Nonaccredited**
  - Pre-2016 letter: Chapter 36, Title 38 U.S. Code
    Section 3675 = Accredited   Section 3676 = Nonaccredited
  - Newer letters will have accreditation status written out

SAA APPROVAL LETTER

- **The boxes and numbers below, are for internal use**

PA	PD	OA	OD
65	3	1	1

EducObj	Count
ASSOCIATE	37
BACHELOR	12
CERTIFICATE	41
DIPLOMA	2
VOCATIONAL	23

- **Item being approved will be identified (e.g., catalog, handbook) along with an approved through date, or expiration date**

Approval is hereby granted for the following:

2016-2017 CATALOG and STUDENT HANDBOOK, through July 31, 2017, or until such time another catalog or addendum is published, whichever is sooner, for the following programs only:

Please note that any new publication(s), whether catalog, student handbook or addendum, must be submitted to the SAA, certified true and correct in content and policy, within 30 days of publication.

SAA APPROVAL LETTER

- **Specific items being approved will be identified/listed. A catalog review may include:**
  - Degree Programs, Non-College Degree Programs
  - Page number where specific information may be found
  - Type and number of hours approved (e.g. credit or clock hours)
  - Type of NCD training Class/Theory OR Shop Practice will be identified
  - Programs withdrawn or not approved
  - Additional items reviewed will be identified (e.g., Attendance Policy, Academic Calendar, Items Not Approved)
  - Applicable U.S. Code and Code of Federal Regulations (CFR)

SAA APPROVAL LETTER

- **Degree Programs**
  - A school with 'Deemed Approved' programs, (a public institution of higher learning or a private non-profit institution), may find:
    - "All degree programs <u>not under contract</u> are deemed approved."

                                OR

    - Each degree program may be listed
      - Listed degree programs will be grouped based on degree, for example, Associate degrees, Bachelor degrees, Master degrees, etc.
- **Noncollege Degree Programs (NCD)**
  - Each Certificate and/or Diploma Program will be listed

- **Any revisions to hours and any special annotations will also be listed**

8

SAA APPROVAL LETTER

- **Programs Withdrawn**
  - Previously approved programs that are:
    - No longer listed in the catalog;
    - No longer listed on the Commission for Independent Education (CIE) website through the Florida Department of Education; and/or
    - No longer meet criteria for approval

- **Programs Not Approved**
  - Listed in catalog, but do not meet criteria for approval
    - Not listed as approved on the CIE website
    - Hours listed in catalog do not equal hours on CIE website
    - Determined to be not accredited
    - Not consistent in quality, content and length with similar courses in public and private institutions with recognized acceptable standards

SAA APPROVAL LETTER

- **Programs in Teach-out Phase**
  - Approved programs that are:
    - No longer enrolling students
    - In teach-out phase
  - SAA must be informed of:
    - The anticipated date the program will complete teach-out phase
    - Whether there are VA students currently enrolled
    - Once students have completed program

SAA APPROVAL LETTER

- **Program Information:**
  - Page number in catalog program may be found
  - Type and number of hours approved (e.g., credit hours or clock hours)
    - Review of CIE documents, catalog, transcripts, accrediting agency documents will aid in determining if programs are approved in credit hours (semester or quarter) or clock hours
    - Most often, programs approved in quarter or semester hours are because the programs lead to a standard college degree
  - Type of NCD training, Class/Theory OR Shop Practice, will be identified
    - Determination of Class or Shop aided by program descriptions, course descriptions and school officials
    - Full-time for Class/Theory programs = 18 clock hours/week
    - Full-time for Shop Practice programs = 22 clock hours/week
      - When certifying, submit student's actual <u>scheduled</u> hours per week

SAA APPROVAL LETTER
Policies and Procedures

Know your policies and enforce them

Credit for Previous Education and Training
- The school must maintain a written record that clearly indicates official transcripts have been obtained from all post-secondary institutions that the student has attended, that the training has been evaluated and granted, with training shortened and tuition reduced proportionately and the veteran so notified

Pro Rata Refund Policy
- Required for nonaccredited courses only
- A school could have accredited and nonaccredited programs

SAA APPROVAL LETTER
Policies and Procedures

Attendance

- Many IHLs do not have to monitor attendance for degree programs or those NCD programs that lead to a standard college degree and, therefore, does not require separate approval
- For those IHLs that *do* have a *schoolwide* policy in place, it must be reviewed by the SAA to determine if approvable
  - Approved policy must be enforced
  - Must be a definite point in time in which VA student enrollment is terminated due to unsatisfactory attendance
- NCD programs approved in clock hours must maintain complete attendance records
  - Must be a definite point in time in which VA student enrollment is terminated due to unsatisfactory attendance
- A Veterans Attendance Policy may be required

SAA APPROVAL LETTER
Policies and Procedures

Standards of Progress

- Must relate to graduation requirements
- Must be a clear, definite point in time when:
  - VA students will be placed on academic probation or suspended/withdrawn

Student Conduct

- The school catalog indicates which behavior or actions are not allowed and actions that will be taken when a student violates the Student Conduct policy

SAA APPROVAL LETTER

- **Additional items reviewed may include:**

  - Academic Calendar
  - Tuition and Fees
  - Independent Study
    - NCD online, distance learning, independent study, hybrid or blended courses that are approved in clock hours or those that do not lead to a standard college degree ARE NOT APPROVABLE

  - Study Abroad (Note: Study Abroad would not be approvable for NCD)

  - Clinical and Practical Training / Internships / Externships
    - Except for some medical-related programs, must be accredited by the appropriate agency

SAA Approval Letter

Items Not Approvable (not all-inclusive)

- Leave of Absence (LOA)
  - Student may **not** receive VA educational benefits during periods of leave
    - A school-approved LOA must be reported to VA in the Remarks section indicating the begin and end date of the LOA
    - If the student does not return, the enrollment must be terminated at the point of the last date of attendance
- Audited courses
  - If school's grading policy allows a student who registers for credit to later change to audit, the school must report the change from credit to audit as a withdrawal, effective the day the student changed from credit to audit. Report the withdrawal as you would other withdrawals.

SAA Approval Letter

Items Not Approvable (not all-inclusive)

- NCD online, distance learning, independent study, hybrid or blended courses that are approved in clock hours or those that do not lead to a standard college degree
- Makeup hours
  - Must not be used when factoring attendance hours
  - Are not regularly scheduled class sessions
  - Neither assigned homework or makeup hours will count for attendance hours
  - Not following a predetermined, set schedule
  - Must not be certified to VA

WEAMS Report
(aka 22-1998)

WEAMS REPORT
What is a WEAMS Report?

VA 22-1998 Form – also known as a WEAMS Report

Web Enabled Approval Management System (WEAMS) is used to store VA and SAA approval information

- SAA Approval Letters are provided to the school AND to VA
- VA uses SAA Approval Letters to update the WEAMS Report
- WEAMS Report is mailed to school by VA
- VA's Veterans' Claims Examiners (VCE) use the WEAMS reports to determine eligibility of benefit payments
- If new programs are approved by the SAA, do not certify a student in the new program until WEAMS Report has updated information
- It is essential to verify SAA approval letter information is reflected accurately on the WEAMS Report

WEAMS Report
Sample

VA Form 22-1998

Name:	ORANGE TECHNICAL COLLEGE - ORLANDO CAMPUS
Address 1:	301 W AMELIA STREET
Address 2:	
Address 3:	
City/State/Zip:	ORLANDO, FL 32801
County:	
Foreign Postal Code:	
State/Province:	
Country:	USA
Mil. Post Office:	
Mil. Address:	

Phone:

Type	Number
Daytime	(407) 246-7060 Ext 4875

E-Mail:	carolyn.serino@OCPS.NET
Facility Code:	15141510

Status:	Approved on 04/03/1981	**Revision Date:** 09/01/2016	
App Law:	3 - Approved For All	**Branch Location:** N	**35% Waiver:** Y
Advanced Payments:	Y	**VA Checks To:** Y	**IHL Exempt:** N

Catalog:

Catalog	Years
	2016-2017

Full Time Undergraduate:		**Full Time Modifier:** Clock	**Graduate:**
Enrollment	0	**Enrollment Limit** None	**Course Limit:** 0

WEAMS Report
Sample

Certifying Officials

Name	Title	Status	Priority
CAROLYN SERINO	FINANCIAL AID COORDINATOR	APRVD	Primary
TERIANN WRIGHT	FINANCIAL AID ADMINISTRATOR	APRVD	Secondary
TONJA SLOAN	FINANCIAL AID ASSISTANT	APRVD	Secondary

NCD Programs

Code	Type	Description	Length	Mode	Full Time	Mode	Effective Date	Withdrawal
321	D	3-D ANIMATION TECHNOLOGY	1050	C	18	C	08/07/2006	
Remarks: CERTIFICATE								
425	D	ACCOUNTING OPERATIONS	900	C	18	C	01/01/2006	
Remarks: CERTIFICATE								
438	D	ADMINSTRATIVE OFFICE SPECIALIST	1050	C	18	C	01/01/2006	
Remarks: CERTIFICATE								
452	F	ADULT GENERAL EDUCATION	1350	C	18	C	08/01/2013	
Remarks: IF REQ'D FOR PROGRAMS <750 HRS 150 HRS MAY BE ADDED TO TOTAL PROGRAM; FOR PROGRAMS >750 HRS 300 HRS MAY BE ADDED.								
452	D	APPLIED ACADEMICS FOR ADULT EDUCATION	300	C	18	C	08/01/2012	
Remarks: 150-300 CLK HRS (ADDED TO CERTIFICATE PROGRAM IF REQ'D)								
452	F	Adult High School	24	U	6	U	08/23/2010	
Remarks:								
313	D	BASIC X-RAY MACHINE OPERATOR	800	C	18	C	08/18/2008	11/18/2008
Remarks: INCLUDES 150 CLOCK HRS VPI								

Approval Letter and WEAMS Report
Sample Comparison

YOUR APPLICATION IS APPROVED AS FOLLOWS:

Program Course Title:

Certificate	Type	Length	Page
Still Approved			
3-D Animation Technology	CLOCK	1050	39
Accounting Operations	CLOCK	900	40
Administrative Office Specialist	CLOCK	1050	41
Child Care Center Operations	CLOCK	45	51
Commercial Foods and Culinary Arts	CLOCK	1200	53
Dental Assisting	CLOCK	1230	57
Digital Audio Production	CLOCK	1050	58
Digital Video Production	CLOCK	1500	61
Early Childhood Education	CLOCK	600	63

Certifying Officials

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CAROLYN SERINO	FINANCIAL AID COORDINATOR	APRVD	Primary
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TONJA SLOAN	FINANCIAL AID ASSISTANT	APRVD	Secondary

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Remarks: INCLUDES 150 CLOCK HRS VPI								

WEAMS REPORT

Name and Address:

- Report changes to name, address, ownership, accreditation, profit status to SAA within 30 days of the occurrence

Phone:

- Number of primary person listed on VA 22-8794
- Number should match number listed on certifications of enrollment

Email:

- Email address of primary person listed on VA 22-8794

WEAMS REPORT

Facility Code:

- The facility code is a unique number assigned by VA upon initial approval and revised if there are any changes to:

  - Profit status
  - Change in classification of the type of facility
  - Addition of branch campuses with administrative capability

WEAMS REPORT

First Digit Code (Profit Status)	Description
1	Public
2	Private profit
3	Private nonprofit

WEAMS REPORT

Second Digit Code (Type of Facility)	Description
1	University, college, professional or technological
2	Hospital
3	Teachers college
4	Junior college
5	Technical--NCD
6	Business—NCD (no longer assigned)
7	Secondary or elementary—NCD (no longer assigned)
8	Vocational or trade—NCD (no longer assigned)
9	Individual instructor—NCD (Chapter 31 only)
0	On-the-job business establishment--NCD

Third through Sixth Digit Code (Name of Facility)	Assigned by ELR

Seventh and Eighth Digit Code (Location of Facility)	State Code (Florida = 10)

WEAMS REPORT

Status:

- The date the school was initially approved

Revision Date:

- Effective date of the last revision to the approval to include change of address, programs, SCOs, etc.

App Law:

- Related to the applicable law and could list one of several approval designators, such as:
  - Not Approved
  - Chapter 31 Only
  - All Except Chapter 31
  - Approved for All
  - Chapter 30 and 35 Only
  - All Except Chapter 35

WEAMS REPORT

Branch Location:

- Identifies whether the school is considered to be a branch location

35% Waiver:

- A waiver which is related to the 85-15% ratio and this field indicates whether a school has been granted the 35% waiver

  - School's overall enrollment of VA students vs. non-VA students in approved programs does not exceed 35% AND individual programs may not exceed 85% veteran students (Flight Schools do not include Part 61 students)

  - If waiver isn't granted, school must report to the ELR the percentage of students receiving VA benefits for each program, degree, option, concentration, major or track

WEAMS REPORT

Advanced Payments:

- Identifies whether the school has been approved / school agrees to handle Advance Payments
  - School must give check to the veteran upon registration and may not impound it or require student to sign over to school
  - School must certify to VA that it can satisfactorily carry out A/P provisions
  - Student must request A/P through SCO and SCO indicates the request for A/P on enrollment certificate
  - VA must receive the enrollment certification at least 30 days before classes start, but not more than 120 days in advance of registration

Advance Payment is not available to Post-9/11 GI Bill® students

WEAMS REPORT

VA Checks To:

- If Yes (Y), then VA checks may be mailed to the school address for delivery to the veteran
  - The school must sign a VA form stating they have no power of attorney, either direct or indirect, over veterans' checks

IHL Exempt:

- This field is for internal VA use and at the sole discretion of the ELR. A yes means that the VCEs do not have to check the rest of the WEAMS database for that school to see whether or not particular programs are approved, they will accept what the school certifies

Catalog with Catalog and Years:

- Catalog – catalog identifier such as the volume
- Years – the academic year covered by provisions of catalog[30]

WEAMS REPORT

Full Time Undergraduate:

- Minimum number of hours considered to be full-time in a standard term for a degree program
- This number will be 12
- If the school is a standalone NCD, with programs approved in clock hours only, then this field should be blank

Full Time Modifier:

- Field will contain one of the following: Semester, Quarter, Credit or Clock

WEAMS REPORT

Graduate:

- The number that appears here is the credit hour full-time requirement for graduate students at the school
  - School determines this based upon their published standards
  - May be in clock hours if the school is a nonaccredited IHL and the program is measured in clock hours

Enrollment Limit:

- The SAA may place a limit on the number of VA students a nonaccredited school may enroll
  - Based on space, facility and faculty
  - Typically established at time of initial approval

WEAMS REPORT

Enrollment Limit Indicator:

- This field will contain designators such as:
  - All Courses Limited
  - None
  - Combination
  - No Max Enrollment
  - Suppress

Course Limit:

- If applicable, this field will list the student limit per course as opposed to the overall school limit

WEAMS REPORT

Independent Study/Distance Learning:

- If yes, the school is approved to offer unit subjects and/or programs via independent study, online training, distance education, individual work, etc.

Cooperative:

- If yes, the school is approved for cooperative training where a full-time program consists of alternating phases of school instruction and training in a business or industrial establishment
  - Training is strictly supplemental to the school instruction and the alternating in-school periods must be at least as long as the on-job periods

WEAMS REPORT

Practical Training:

- If yes, the school is approved to offer practical training which is off-campus training which may be known as internship, externship, practicum, residency, clinicals, etc., usually in the medical field and almost always accredited

Remedial Training:

- Designates whether school has remedial courses approved

Accreditation:

- Designates whether a school is considered to be accredited through a recognized regional or national accreditation agency

WEAMS REPORT

TV:

- **Television** - Designates whether a school is approved for Television courses which are offered by open-circuit television. These courses are considered independent study courses and must meet independent study requirements

- **Closed Circuit Telecast –** Instruction offered through closed circuit telecast which requires regular classroom attendance is recognized as regular classroom or laboratory instruction

Air Agency Cert. Date:

- Used for vocational flight schools only. The date listed is the expiration date of the Air Agency Certificate. Updated certificates must be submitted to SAA

WEAMS REPORT

Title VI:

- Indicates whether or not the school complies with the Equal Opportunity provision of Title VI of the Civil Rights Act of 1964, Title IX of the Education Amendments of 1972, Section 504 of the Rehabilitation Act of 1973 and The Age Discrimination Act of 1975.
  - Applies to private noncollege degree schools and flight schools only
  - U.S. Department of Education actions and school's submission of VA Form 27-8206 (Statement of Assurance of Compliance with Equal Opportunity Laws) used for this determination. Options for field are:
    - No Authority (All public schools, IHLs and OJT/Apprenticeships)
    - Compliance Established
    - Compliance Pending
    - Non-compliance
    - Enforcement in Progress
  - If school is found non-compliant, school's approval may be withdrawn

WEAMS REPORT

VA-ONCE:

- Indicates whether school utilizes VA-ONCE

Reporting Fee:

- Indicates whether a school is eligible to receive the Reporting Fee from VA
  - For students who were certified to VA at least once during the previous calendar year
  - Designation will be Eligible or Payment Barred

Pay List:

- Indicates whether a school has requested to receive a Pay List of veterans being paid to attend the school and what amount in last check. Send email to ELR to request list

WEAMS REPORT

April Active:

- Not currently being used − defaults to No

Executive Order 13607:

- Indicates whether a school is a participant of Principles of Excellence

ELR:

- Includes name of ELR as well as other members of state's VA staff and contact numbers. These are the individuals who have authority to enter data into WEAMS

WEAMS REPORT

Remarks:

- Important information used by VCEs such as when the school was approved, if they had a different facility code, the current catalog that was approved, etc.

Campus Name:

- Self-explanatory

Facility Code:

- Also listed on first page

Main Branch Indicator:

- Indicates whether school is Main Branch or Main Campus

WEAMS REPORT

Certifying Officials:

- Self-explanatory

Title:

- Self-explanatory

Status:

- Indicates whether person is or is not active. If active, APRVD, which stands for approved will be written

Priority:

- Primary, Secondary, Contact, etc.
- Only current SCOs may submit enrollment certs in VA ONCE

WEAMS REPORT

IHL Programs

- All degree programs will be listed for IHLs which have "deemed approved" programs. In prior years, a statement, "All Degree Programs Approved," may have been written.

Code:

- Related to course and objective codes which may be obtained by going to pages 37-42 at the following link:
- http://www.benefits.va.gov/GIBILL/docs/vaonce/VAONCE_SCO_PowerPoint_v7.pdf

Description:

- Name of the approved program

WEAMS REPORT

Effective Date:

- Date program was initially approved

Withdrawal:

- If a program is withdrawn the date of the action is input

Remarks:

- Information to assist reviewer / VCE

WEAMS REPORT

NCD Programs

Code:

- Related to course and objective codes which may be obtained by going to pages 37-42 at the following link:
  - http://www.benefits.va.gov/GIBILL/docs/vaonce/VAONCE_SCO_PowerPoint_v7.pdf

Type:

- Type of training

Type Code	Description
A	Graduate and advanced professional (*NOTE: BDN does not issue a monthly certification of attendance except for chapter 30.*)
B	Undergraduate (*NOTE: BDN does not issue a monthly certification of attendance except for chapter 30.*)
C	Nondegree, college level (*NOTE: BDN issues a monthly certification of attendance for all chapters.*)
D	Vocational or technical, post-high school (*NOTE: BDN issues a monthly certification of attendance for all chapters.*)
F	High school (chs. 32 and 35 only)
L	Elementary school (chs. 32 and 35 only)

WEAMS REPORT

Description:

- Name of the approved program

Length:

- Number of approved clock or credit hours for the program

WEAMS REPORT

Mode:

- How the hours are approved and used in conjunction with the type of training and indicate the type of class attendance

Alpha Code	Description
D	Credit hours or clock hours (deficiency)--IHL or NCD (ch. 35)
U	(High school) carnegie unit system (chs. 32/35)
Q	Quarter hours--ordinary school year--IHL
S	Semester hours--ordinary school year--IHL
C	Clock hours--NCD
P	Clock hours--vocational or technical--shop practice predominates--NCD
R	Clock hours--residence or internship--IHL
X	Persian Gulf War Service Award (Restore Entitlement)]

WEAMS REPORT

Full Time:

- There are two types of clock hour measurement
  - Where theory and class instruction predominate, 18 clock hours would be indicated as Full Time
  - Where shop practice predominates (e.g. Cosmetology) and is an integral part of the course, 22 clock hours would be indicated as Full Time

Mode:

- Listed twice. Modifies both length and full-time

Effective Date:

- Date program was initially approved

Withdrawal:

- If a program is withdrawn the date of the action is input

WEAMS REPORT

GUIDANCE

- Ensure VA-ONCE programs are listed exactly as they appear on the WEAMS Report

- If new programs, do *not* certify in VA-ONCE **until** WEAMS (aka VA Form 22-1998) has been updated by VA

WEAMS REPORT

ACKNOWLEDGEMENT

This PowerPoint presentation was developed in part by using documents and presentations created by Florida SAA Program Consultant, Katherine Snyder.

VA
CONTACT INFORMATION

VA Education Line   **(888) 442-4551**

VA School Certifying Official Hotline   **(855) 225-1159**

VA Debt Management   **(800) 827-0648**
            dms.ops@va.gov

Florida Education Outreach Office
            FloridaEducationOutreach.VBASPT@va.gov

Email VA
         www.benefits.va.gov
     Use Contact Us link for "Ask a Question"

SAA
CONTACT INFORMATION

Betsy Wickham, Bureau Chief   **(727) 319-7401**
wickhamb@fdva.state.fl.us

Katherine Snyder, Program Consultant   **(941) 979-2525**
snyderk@fdva.state.fl.us

Cora Stagner, Office Manager   **(727) 319-7402**
stagnerc@fdva.state.fl.us

Paul Smith, Administrative Assistant   **(727) 319-7406**
smithpa@fdva.state.fl.us

Florida Department of Veterans' Affairs
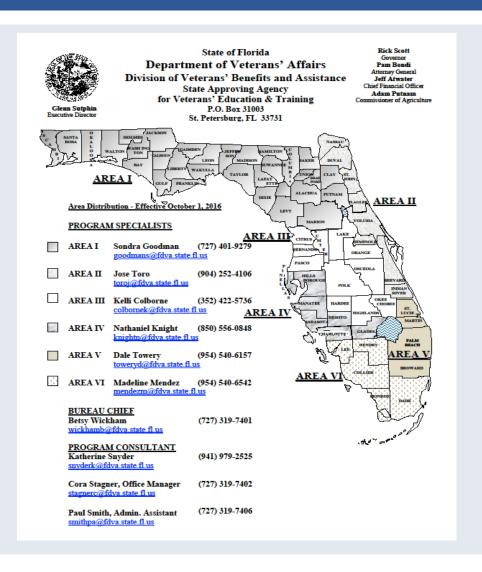**State Approving Agency for Veterans' Education and Training**

Mailing Address:
P.O. Box 31003
St. Petersburg, FL 33731
Physical Address:
9500 Bay Pines Boulevard, Room 214
Bay Pines, FL 33744

SAA
AREA DISTRIBUTION

SAA
PROGRAM SPECIALIST CONTACT INFORMATION

AREA I – Sondra Goodman   **(727) 401-9279**
goodmans@fdva.state.fl.us

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QUESTIONS?